

This offer of sale is subject to the following provisions:

Acceptance

The acceptance of any quotation includes acceptance of these terms and conditions notwithstanding anything to the contrary contained or implied in an order from the Buyer.

Validity

The validity of the quotation offer is restricted to a period of 45 days from date of writing of the quotation. After expiration of the 45 day period, it will be necessary to obtain a written confirmation of validity of quotation.

Terms of payment

Unless noted otherwise all Sanitech payment claims and invoices are made under the Building & Construction Industry Security of Payment Act 2002, and carry the following warning:

This is a Payment claim made under the Building & Construction Industry Security of Payment Act 2002

Where the claim forms part of the payment schedule the term claim is to be replaced by Schedule in the above statement.

If no credit facilities have been arranged, payment for the Product/s must be made prior to delivery.

Unless otherwise specified in the quotation or agreed to in writing, terms of payment shall be:

- a) Equipment:
One third manufacturing deposit on placement if order for Equipment with balance of account payable within seven (7) days from date of invoice. Manufacture will not commence until one third manufacturing deposit is received and cleared through the bank system.
- b) Service, Repair or Spare Parts: Full amount within seven (7) days from date of invoice.

Warranty

All products manufactured and work performed by Sanitech is warranted to be of good material throughout, fit for purpose and of good workmanship. Sanitech undertakes to correct and make good any defect or defects which may develop under normal and proper use within the warranty period which is due to workmanship, provided that the Product is serviced in accordance with Sanitech recommendations and such service is performed by properly qualified and authorized personnel. Sanitech must be notified immediately after the defect is discovered.

The warranty period is;

- a) Twelve months for equipment
- b) Three months on service, repair and spare parts

Should field service be required, costs incurred in travelling to and from location of the Product, including travel time, transportation and accommodation costs, and freight charges of sending replacement parts to and from Sanitech office, are borne by the Buyer. All field service will be carried out during normal working hours. If warranty service is requested outside normal working hours such work will be charged at the ruling overtime rates.

Request for replacement parts or components under warranty must be accompanied with a purchase order for the replacement part or component at the ruling spare parts price cost. The defective part or component must be returned to the Sanitech office handling the warranty claim complete with serial number. After receipt and inspection of the defective part or component Sanitech shall decide at its sole discretion whether a warranty claim applies. If the claim is granted a credit will be issued for the replacement amount previously charged. Material and Product not manufactured by Sanitech are sold under such warranty only as the makers give Sanitech and Sanitech is able, without legal expense to enforce, but are not guaranteed by Sanitech in any way.

The warranty and warranty period does not cover such articles which are considered to be expendables, including but not limited to gaskets, filter, electrical components and controls.

Cancellation

The right is reserved to impose a cancellation fee for the cancelling of an order. Such charges will be 50% of the order or contract value or for the labour and material used by Sanitech at Sanitech's prevailing rates. Whichever is the greater sum?

Return of goods

Under no circumstances will goods be accepted for credit or return unless authorized by Sanitech beforehand in writing. Goods accepted for credit must be returned at the direction of Sanitech, free into store freight prepaid. Any decisions to accept goods returned for credit is entirely at the discretion of Sanitech.